Change Multi-Factor Authentication contact method

1. To access your MFA information, first start off by clicking the icon in the top right corner of your Citymail Account screen (this icon will have either your display image or your first initial), then click on “View Account”

![Image of Citymail Account screen]

2. On this screen under the “Security Info” heading, click on “Update Info”

![Image of Update Info screen]

3. On this screen you can manage the method chosen for MFA. You can review numbers and devices registered to your account for MFA. If you want to change your choice of MFA method, click “Change” next to “Default sign-in method”

![Image of Default sign-in method change screen]