Connect CUNY Dropbox Account to CCNY Zoom Account

Login to Dropbox: dropbox.cuny.edu
Click on avatar (profile picture or face icon) in the upper-right corner
Click Settings
Click on the Connected apps tab
Click Zoom*
Click Edit settings for Zoom
Make sure to check the box next to Copy Zoom cloud recordings to Dropbox
Click Update

*If you do not see Zoom listed, click on App Center, click on Zoom > Connect > Got it > Authorize > Enable > Done > Follow the steps above, click on avatar...

Once this one-time set up between your CCNY Zoom and CUNY Dropbox accounts has been established, all Zoom Meeting and Webinar cloud recordings going forward will be stored in your CUNY Dropbox account in a folder labeled “Zoom” after the recorded Zoom session has ended.

NOTE: Zoom cloud recordings generally take about two times the meeting duration to process. Due to unusually high volume during the COVID-19 pandemic, cloud recordings may require extra processing time that may take up to 72 hours.