DROPBOX

Who has access?
- All CUNY student*, faculty and staff*
- Faculty and staff will be provisioned first
- Staff that are not considered administrative staff by HR will not have access to Dropbox.

How do I login?
1. Link dropbox.cuny.edu
   - Email: Enter you CUNY Login username (name.lastname##@login.cuny.edu)*
   - Click Sing on

*If you do not know your CUNY Login or need to reset password see link below
1. Link: cuny.edu
2. Top right corner click Login
3. Under Login, click on either Forgot Username or Forgot Password
   a. If you have never activate your CUNY Login click on New User

How much storage space do I have?
1. Active Faculty and administrative staff have unlimited storage space
2. Students have 15Gb of space

Helpful Links:
Help Center: https://help.dropbox.com/
CUNY help center: https://www2.cuny.edu/about/administration/offices/cis/technology-services/dropbox/

If you have any issues, you can email the servicedesk@ccny.cuny.edu
1. Include Following information
   i. DESCRIPTION OF INCIDENT / OTHER:
   ii. NAME:
   iii. TITLE (STUDENT, FACULTY, STAFF):
   iv. EMPLID:
   v. CUNY LOGIN USERNAME
   vi. EMAIL ADDRESS IN CUNYFIRST -- FACULTY AND STAFF = BUSINESS ADDRESS*
   vii. STUDENT = PREFERRED EMAIL ADDRESS
   viii. ERROR MESSAGE AND SCREENSHOT IF NECESSARY