

Microsoft Office 365 for Education

How do I download Office 365?

1. Link: login.microsoftonline.com
2. Enter **CCNY Email Credentials*** (*i.e:jdoe000@citymail.cuny.edu*)
3. On the top right you will see **Install Office** drop down, click on **Office 365 apps**
4. Window will pop-up, click **Save File**
5. If using *Firefox*, on the top right corner of the browser click on the **download icon**, click on the **Setup.Def.en** file. Office 365 will start download, follow prompts.
6. If using Chrome, on the bottom left of the browser click on **Setp.De.en**. Office 365 will start download, follow prompts

**If you do not know your CCNY email credentials or need to reset password use the following*

1. Link: reset.ccnycuny.edu

For more information, see [CUNY FAQs](#)

If you need assistance, email the Service Desk at servicedesk@ccny.cuny.edu

Include: Full name, EMPLID, Phone Number, CCNY EMAIL, include any error messages